



**INTERNATIONAL ASSOCIATION FOR
COURT ADMINISTRATION**

AGENDA

INTERNATIONAL ASSOCIATION FOR COURT ADMINISTRATION

SINGAPORE CONFERENCE

11-14 NOVEMBER 2024

“Building Trust in The Judiciary”

<u>Monday, 11 November 2024</u>		
TIME	EVENT	LOCATION
Lunch	Board Meeting <i>Per Invitation Only</i>	State Courts Boardroom, Level 34 Address: 1 Havelock Square, Singapore 059724
5:00 pm – 7:30 pm	Welcome Reception by Juthika Ramanathan Chief Executive (Office of Chief Justice) Supreme Court of Singapore	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879

Singapore State Courts - Breakout Rooms

Breakout Room 1: B2 Havelock Hall

Breakout Room 2: Level 7 Meeting Rooms

Breakout Room 3: Level 1 Theatre

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
8:30 am – 9:00 am	Conference Registration		
9:00 am – 9:10 am	Welcome Remarks	Luis María Palma President of IACA	State Courts
9:10 am – 9:40 am	Keynote Address	Sundaresh Menon The Honourable the Chief Justice The Supreme Court of Singapore	Address: 1 Havelock Square, Singapore 059724 Main conference venue: B2 Havelock Hall
Thematic Track: AI and Impact on the Judiciary			
9:40 am – 10:40 am	Plenary Session: AI, AI Governance and the Justice System	Kevin J. Bowling JD/MSJA/ICM Fellow CAO, IACA Tan Ken Hwee Chief Transformation and Innovation Officer, Singapore Courts Giuseppe M. Fazari Professor at Monmouth University, USA	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
		IACA, North America Board	
10:40 am – 11:10 am	Tea Break		
11:10 am – 11:55 am	<p style="text-align: center;">Breakout Sessions:</p> <p style="text-align: center;">#1</p> <p>Self-Representation in ODR and Court Procedures: When and How Can Technology Guarantee Appropriate Support?</p>	<p style="text-align: center;">Elena Alina Ontanu</p> <p>The Netherlands, Tilburg University</p>	
	<p style="text-align: center;">#2</p> <p>Generative AI in the Legal Sector</p>	<p style="text-align: center;">Ernie Quah</p> <p>VP, Digital Government Consulting</p> <p style="text-align: center;">Hannah Lim</p> <p>LexisNexis Legal & Professional, Strategic Partnerships Lead, Asia & Pacific</p>	
	<p style="text-align: center;">#3</p> <p>Applying AI in Judicial Proceedings</p>	<p style="text-align: center;">Ari Niki-Tobi</p> <p>CEO/Consultant</p> <p>A.T.Socio-Judicial Consulting</p>	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
11:55 am – 12:00 pm	Transition		
12:00 pm – 12:45 pm	<p style="text-align: center;">Breakout Sessions:</p> <p style="text-align: center;">#1</p> <p>Artificial Intelligence and Justice: Reconciling justice values and technology development</p>	<p>Elena Alina Ontanu Institute of Legal Informatics and Judicial Systems, Italy</p>	
	<p style="text-align: center;">#2</p> <p>Financial Alternative Dispute Resolution with Digital Support</p>	<p>Francesca Medda & Germana Lo Sapio Professor and Director UCL Institute of Finance and Technology, United Kingdom</p>	
	<p style="text-align: center;">#3</p> <p>Challenges and Risks related to AI</p>	<p>Khachatur Matevosyan VP of eJustice, Synergy International Systems Inc, Armenia</p>	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
12:45 pm – 1:30 pm	Lunch		
Thematic Track: Disinformation and Impact on Trust in the Judiciary			
1:30 pm – 1:45 pm	Presentation by Platinum Sponsor CrimsonLogic	Generative AI and Access to Justice: A System Integrator’s View	
1:45 pm – 3:00 pm	<p style="text-align: center;">Plenary Session:</p> <p style="text-align: center;">Disinformation, Trust, and Communications</p>	<p style="text-align: center;">Santiago Otamendi Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p> <p style="text-align: center;">Marc A. Giroux Commissioner for Federal Judicial Affairs and Executive Director and Senior General Counsel, Canadian Judicial Council</p> <p style="text-align: center;">Patrick Nathan Chief Communications Officer, Singapore Courts</p>	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
		<p>Edward Lim Research Director, Nexus Link</p> <p>Joshua Phua Client Director, Edelman Singapore</p>	
3:00 pm – 3:30 pm	Tea Break		
3:30 pm – 4:15 pm	<p>Breakout Sessions:</p> <p>#1</p> <p>Building Public Trust in the Judicial System in Nepal: Integrating the Needs of Both Demand and Supply Sides of Justice for Equality and Fairness</p> <p>Enhancing Judicial Communication: Strategies for Trust and Efficiency</p>	<p>Bidhya Chapagain Kathmandu, Nepal</p> <p>Babette Moreno Susan Moxley Straight A Solutions</p>	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	<p>#2 Access to Justice Human Rights of Disabled People</p>	<p>Genoveva Ferrero General Secretary of Administration and Budget of the Judiciary of the City of Buenos Aires, Argentina</p>	
	<p>#3 Building Trust in the Judiciary Perspectives from Poland</p>	<p>Wojciech Piątek Professor from Supreme Administrative Court in Warsaw, Adam Mickiewicz University in Poznan, Poland</p> <p>Jan Olszanowski, PhD Judge in Court of Poznan, Adam Mickiewicz University in Poznan</p>	
<p>4:15 pm – 4:20pm</p>	<p>Transition</p>		
<p>4:20 pm – 5:05pm</p>	<p>Breakout Sessions:</p> <p>#1 Building a case for human connection as a tool to promote</p>	<p>Liz Kennedy</p>	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	responsible, <i>authoritative reporting of the courts</i>	Judicial Communications Manager from the Office of the Chief Justice, New Zealand	
	#2 Communication from the Citizen's Perspective: The Case of a Court in Southern Italy	Monica Menini Arianna Tonolo Italian Court of Cassation	
	#3 Building Trust in the Judiciary	Oleksandr Sydielnikov Legal Advisor, USAID Justice for All Activity Volodymyr Chaban Judiciary Component Lead, EU Project Pravo-Justice Serhii Horovenko	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
		National Expert, USAID Justice for All Activity	
5:05 pm – 6:05 pm	<p>Side Meeting:</p> <p>Leadership, Management and Cooperation in the Judiciary</p> <p>Hosted by the Supreme Court of Justice of the City of Buenos Aires</p>	<p>Inés Weinberg President of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p> <p>Santiago Otamendi Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p> <p>Marcela De Langhe Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p> <p>Luis Francisco Lozano Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p>	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
		<p>Moderators:</p> <p>Fermín Igarzabal Secretary General of Administration of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p> <p>Luis María Palma President of IACA</p>	

<u>Wednesday, 13 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
Thematic Track: Access to Justice (A2J) and Impact on Trust in the Judiciary			
8:15 am – 8:30 pm	Presentation by Platinum Sponsor		
8:30 am – 9:30 am	Plenary Session: Building Judicial Trust through Access to Justice	Chief Justice J.C. Marc Richard Chief Justice of New Brunswick, Canada Professor Fabricio Bittencourt da Cruz Federal Judge, Brazil	
9:30 am – 10:30 am	Presentation: World Justice Project, Rule of Law Index and Access to Justice Frameworks	Srirak Plipat Regional Director for Asia Pacific, World Justice Project	
10:30 am – 11:00 am	Tea Break		

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
11:00 am – 11:45 am	<p>Breakout Sessions:</p> <p>#1</p> <p>From Courtroom to the Community: The Malaysian Perspective</p>	<p>Noradura Binti Hamzah Director, Policy and Legislation Division Office of the Chief Registrar Federal Court of Malaysia</p>	
	<p>#2</p> <p>The US Judiciary's Citizen Outreach Program</p>	<p>Thomas G. Bruton Clerk of Court, U.S. District Court for the Northern District of Illinois</p> <p>Sheryl Loesch Clerk of Court, U.S. Bankruptcy Court for the Middle District of Florida</p>	
	<p>#3</p> <p>Access to Justice Initiatives</p> <p>Access to Justice in the Context of the War</p>	<p>Iryna Kotliarova Head, Vyshgorod District Court of the Kyiv Region</p> <p>Bohdan Burlakov Assistant Head, Vyshgorod District Court of the Kyiv Region</p>	

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	People – Centred E-Services	<p>Sergii Suchenko</p> <p>Leonid Sapelnikov</p> <p>Roman Babiy USAID Justice for All Program in Ukraine</p>	
11:45 am – 12:30 pm	<p>Breakout Sessions:</p> <p>#1 Justice Innovation Toolbox (JIT) and Zero Judicial Bureaucracy (ZJB) Concepts</p>	<p>Abdulla Al-Majid International Expert in Digital Justice, UAE</p>	
	<p>#2 Workforce Planning and Court Map Assessment</p>	<p>Jesper Wittrup Metiri Consult, Consultant, Denmark</p>	
	<p>#3 Providing Greater Access to the Courts for Self-Represented Persons through an Enabling Culture and Mindset</p>	<p>Mohammed Jalees Access to Justice Programme, Singapore Courts</p> <p>Leonard Lee Executive Director, The Community Justice Centre Singapore</p>	

<u>Wednesday, 13 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
12:30 pm – 1:30 pm	Lunch		
1:30 pm – 1:45 pm	Presentation by Platinum Sponsor		
1:45 pm – 2:45 pm	<p>Plenary Session:</p> <p>Access to Justice – Self Represented Persons</p>	<p>Santiago Otamendi Judge of the Supreme Court of Justice of the City of Buenos Aires, Argentina</p> <p>Seanna Annisette</p> <p>Joanne Richardson Small claims court administrator Judiciary of Trinidad and Tobago</p> <p>Alexander Woon Lecturer, School of Law, Singapore University of Social Sciences</p>	
2:45 pm – 2:50 pm	Transition		

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
2:50 pm - 3:35 pm	<p>Breakout Sessions</p> <p>#1 Access to Justice - Low Value Claims: An Indonesian perspective</p>	<p>Aria Suyudi, SH., LLM Judicial Reform Team Office Member Supreme Court of Indonesia</p>	
	<p>#2 Access to Justice: Perspective from the Cameroon Judiciary</p>	<p>Shimenyi Amidou Ngeghe Nganjoh Mama Iamya Government of Cameroon</p>	
	<p>#3 Justice for All Activity: Introducing a People Centered Justice Approach in Serbia</p>	<p>Milena Jenovai Project Manager, USAID Mission to Serbia Momcilo Zivadinovic Objective Lead, USAID Justice for All Activity Serbia Dragana Lukic Deputy Chief of Party, USAID Justice for All Activity Serbia</p>	
3:35 pm – 4:00 pm	Tea Break		

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
4:00 pm – 4:45 pm	<p>Breakout Sessions:</p> <p>#1</p> <p>Trust and Confidence in the Judiciary - A Road to Effective Court Management: Achievements and Challenges</p> <p>Court Administration in Kazakhstan</p>	<p>Tina Brecelj Vice President of IACA for Europe Advisor to the President of Supreme Court of Justice of Slovenia</p> <p>Nail Akhmetzakirov Vice President of IACA for Central Asia Head of the Court Administration of Kazakhstan</p>	
	<p>#2</p> <p>The IACA Publications: The Court Administrator (TCA) – International Journal for Court Administration (IJCA)</p>	<p>Eileen Levine Managing Editor of TCA</p> <p>Tim Bunjevac Co-Managing Editor of IJCA</p>	
	<p>#3</p> <p>Access to Justice in Rural and Remote Areas: Perspective from</p>	<p>Semolita Tetiro Chief Justice of Kiribati</p>	

<u>Wednesday, 13 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
	the Courts of Vanuatu and Kiribati	Toli Sagaga Director, Pacific Justice Sector Programme, New Zealand	
4:45 pm – 6:45 pm	Bumboat Experience at Singapore River		
7:00 pm	Gala Dinner		Location: Parkroyal Collection Pickering William Pickering Ballroom Address: 3 Upper Pickering Street, Singapore 058289

<u>Thursday, 14 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
8:45 am – 9:00 am	Presentation by Platinum Sponsor		
Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators			

Thursday, 14 November 2024

TIME	EVENT	PRESENTERS	LOCATION
9:00 am – 10:00 am	Plenary Session: The International Framework for Court Excellence - Improving the Quality of Justice and Judicial Administration	Bryan Sykes Chief Justice of Jamaica Victor Yeo Principal District Judge International Consortium for Court Excellence, Singapore Courts	
10:00 am – 10:05 am	Transition		
10:05 am – 10:50 am	Breakout Sessions: #1 Implementation of the ISO 9001.2015 Standard in the Judiciary of Salta: Effective judicial leadership as the genesis of cultural change. Witness cases: Guarantees Court 1 of Orán and Civil Court 1 of Tartagal	Lía Verónica Rodríguez Silva Francisco José Oyarzú Griselda Beatriz Nieto The Judiciary of Salta, Orán District, Argentina	

Thursday, 14 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	<p>#2</p> <p>IFCE - Tackling Challenges faced by ASEAN Judiciaries and Singapore Courts' Experience in the use of IFCE</p>	<p>Terence Tay District Judge, Singapore Courts</p> <p>Chan Wai Yin Senior Director, Singapore Courts</p>	
	<p>#3</p> <p>The Key to Unlocking Your Potential</p>	<p>Kristen Trebil-Halbersma</p> <p>Alecia Burke Court Consulting Managing Director National Center for State Courts</p>	
10:50 am – 11:20 am	Tea Break		
11:20 am – 12:05 pm	<p>Breakout Sessions:</p> <p>#1</p> <p>Professionalisation Court Administrators- Arizona Employee Development Programme</p>	<p>DAnn Timmer Chief Justice of Arizona</p> <p>Dave Byers Director of Administrative Office Supreme Court of Arizona</p>	

Thursday, 14 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	#2 How Dubai's "Smart Transformation Journey empowers the public, streamlines processes and ensures business continuity	Alia Abdulla Abduljabar Mohammed Almajid AIMheiri Head of Strategy Organizational Performance Department, Dubai Courts	
	#3 Building Trust with Knowledge Management – The Singapore Courts' experience	James Leong Chief Knowledge Management Officer Singapore Courts	
12:05 pm – 12:30 pm	IACA Membership Meeting		
12:30 pm – 12:35 pm	Group Photo		
12:35 pm – 2:00 pm	Lunch		