



**International Association for Court Administration**



The Australasian Institute of  
Judicial Administration Incorporated

## INTERNATIONAL ASSOCIATION FOR COURT ADMINISTRATION (IACA)

7<sup>th</sup> International Conference 2014

24-26 September 2014

Hilton Sydney, Australia

### INTERNATIONAL PERSPECTIVES ON JUSTICE ADMINISTRATION – 10 YEARS ON...

#### FINAL PROGRAM

TUESDAY 23 SEPTEMBER	
18:00 – 19:30	<b>Welcome Reception – Level 3 Hilton Hotel, George Street Sydney</b>  <i>**All delegates and their partners are welcome at this reception</i>
18:00 – 21:00	<b>Conference Sponsors/Exhibitors setup TBC</b>  <i>Contact: Ms. Alice Rose Thatch – VP Corporate Sponsorship IACA &amp; Ms Kate Naylor, Family Court of Australia</i>
	<b>Grand Ballroom</b>

#### WEDNESDAY 24 SEPTEMBER 2014 – DAY 1

*The conference organisers reserve the right to make any changes to this program up to and including the days of the conference.*

7:00 – 10:00	<b>Registration</b>	
8:30 – 9:00	<b>Welcome to Country – Tribal Warrior Association</b>	
9:00 – 9:15	<b>Official Opening</b>  <i>Welcome: Mr. Richard Foster PSM, President IACA</i>	
9:15 – 9:45	<b>KEYNOTE ADDRESS: National Judiciaries in a Global Economy</b>  <i>The Hon Robert French AC , Chief Justice, Australia</i>  <i>Convenor: Professor Greg Reinhardt, Executive Director Australasian Institute of Judicial Administration</i>	
<b>Grand Ballroom</b>		
9:45 – 10:30	<b>PLENARY: Courts Governance Structures and Court Excellence</b>  <i>Speakers: The Honourable Diana Bryant AO, Chief Justice, Family Court of Australia; the Hon Marilyn Warren AC, Chief Justice, Victoria</i>  <i>Convenor: Professor Greg Reinhardt, Executive Director Australasian Institute of Judicial Administration</i>	
10:30 – 11:00	<b>TEA &amp; COFFEE</b>	
	<b>Ballroom A</b>	<b>Ballroom B</b>
11:00 – 12.30	<b>Succession Planning in Court Administration</b>  <i>Speakers: Professor Maureen Conner, Professor of Judicial Administration, Michigan State University, USA; Dr. Marco Fabri, Director Research Institute on Judicial Systems, Bologna, Italy; Dr. Wahyu Widiana, former Director General Religious Courts of Indonesia.</i>  <i>Moderator: Professor Anne Wallace, Head, School of Law &amp; Justice, Edith Cowen University, Western Australia.</i>	<b>International Perspectives on Access to Justice &amp; the Empowerment of Women Affected by Family/Domestic Violence</b>  <i>Speakers: Ms. Natasha de Silva, Director International Programmes, Australian Human Rights Commission; Senior Judge Honora E. R. Rudimch , Court of Common Plea, Palau; Ms. Julieta Marotta, School of Governance Maastricht University, The Netherlands; Ms. Nerrie Eliakim, Chief Magistrate, PNG.</i>  <i>Moderator: Ms. Anne Goldsbrough AM, Supervising Magistrate Family Violence &amp; Family Law, Magistrates' Court of Victoria.</i>
12:30 – 13:15	<b>LUNCH</b>	
	<b>Ballroom A</b>	<b>Ballroom B</b>
13:15 – 14:45	<b>The Court Administrator: Succession planning and developing future leadership</b>  <i>Speakers: Mr. Mark Beer OBE, Registrar Dubai International Financial Courts; Mr. Stephen Bouch, Former Court Executive &amp; Adjunct Professor of Judicial Administration, Michigan State University, USA; &amp; Dr. Jan Bouch, Organizational Psychologist and Executive Coach, USA.</i>	<b>Access to Justice for Vulnerable Groups</b>  <i>Speakers: Dr. Ridwan Mansyur SH MH, Chief Judge Palembang District Court, Indonesia; Ms. Nani Zulminani, Director Female Headed Household Empowerment Programme (PEKKA), Indonesia; Ms. Elena Down, Senior Technical Advisor for Disability Inclusive Development, CBM-Nossal Partnership for Disability</i>

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	<i>Moderator: Mr Warwick Soden OAM, Principal Registrar &amp; CEO Federal Court of Australia.</i>	<i>Inclusive Development, Australia.</i> <i>Moderator: Ms. Cate Sumner, Lead Adviser Legal Identity Programme Australia Indonesia Partnership for Justice (AIPJ).</i>
14:45 – 15:00	<b>TEA &amp; COFFEE</b>	
15:00 – 16:30	<b>Governance: The Exploration of the roles of judicial officers &amp; court administrators and how the relationship may be improved and enhanced</b>  <i>Speakers: Mr. William Arnold, Deputy Chief Executive Officer, Supreme Court of the United Kingdom; Judge Luciano Athayde Chaves, Labour Court Rio Grande do Norte, Brazil; Professor Dr. Luis Maria Palma, President E-Justicia Latinoamérica, Argentina.</i>  <i>Moderator: Jeff Apperson, Vice President NCSC International &amp; CEO IACA, USA</i>	<b>Balancing Security and Access through Courtroom Design</b>  <i>Speakers: Professor David Tait, Leader of the Justice Research Group, University of Western Sydney; Mr. Harold Epineuse, Deputy Secretary General, Institute of Advanced Studies of Justice, France; Mr. Robert Fisch, Senior Vice President Ricci Greene Associates USA; Professor Rick Sarre, School of Law, University of South Australia.</i>  <i>Moderator: Professor David Tait, Leader of the Justice Research Group, University of Western Sydney</i>

## THURSDAY 25 SEPTEMBER 2014

7:30 – 10:00	<b>Registration</b>	
	<b>Ballroom A</b>	<b>Ballroom B</b>
8:30 – 10:00	<b>The Future of the Courts 2025 – ‘An Environmental Scan’</b>  <i>Speakers: Ms. Janet Cornell, former President National Association for Court Management USA; &amp; Mr. Peter C. Kiefer, Civil Court Administrator, Maricopa Superior Court, USA.</i>  <i>Moderator: Ms. Sheryl L. Loesch, Clerk, United States District Court of Florida, USA.</i>	<b>Key Court Performance Indicators in a Developing Country Context: Presenting to the Public</b>  <i>Speakers: Ms. Cate Sumner, Lead Adviser Legal Identity Programme Australia Indonesia Partnership for Justice; Dr. Francesco Contini, Research Institute on Judicial Systems, Bologna, Italy; Mr. David Vaughn, Chief of Party USAID Fair Justice Project.</i>  <i>Moderator: Ms. Leisha Lister, Executive Advisor Family Court of Australia.</i>
10:00 – 10:30	<b>TEA &amp; COFFEE</b>	
	<b>Ballroom A</b>	<b>Ballroom B</b>
10:30 – 12:00	<b>Judicial Performance, Evaluation and Change Management in Courts</b>  <i>Speakers: Professor Andreas Lienhard, University of Bern Switzerland; Professor Sharyn Roach Anleu, School of Social and Policy Studies, Flinders University, South Australia; Dr. David Rottman, National Center for State Courts, USA; Ms. Ivete</i>	<b>Building and Sustaining Public Confidence: Communication Strategies and Social Media in Courts</b>  <i>Speakers: Mr. Norman Meyer, Clerk of Court New Mexico, USA; Ms. Marilyn Krawitz, School of Law University of Notre Dame, Western Australia; Dr Jane Johnston</i>

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	<i>Rossoni, Federal Public Servant, Brazil.</i>  <i>Moderator: Emeritus Professor Kathy Mack – School of Law &amp; Commerce, Flinders University, Adelaide, Australia.</i>	<i>Associate Professor - Public Relations, Bond University, Australia TBC.</i>  <i>Moderator: Mr. Kyle Snowden, Director of Sales, Technologies Inc, USA</i>
12:00 – 13:00	<b>LUNCH</b>	
	<b>Ballroom A</b>	<b>Ballroom B</b>
13:00 – 14:30	<b>Current Developments in Court Technology: The Use of AV and Digital Technology</b>  <i>Speakers: Mr. Jeffrey Newman, Deputy Clerk Superior Court Appellate Division, New Jersey; Judge William L. Knopf, (Ret.) Kentucky Court of Appeals; District Judge Siva Shanmugam, The State Courts of Singapore.</i>  <i>Moderator: Peter Wyatt, CEO &amp; Managing Director of Record Holdings Pty Ltd (FTR/Auscript), Australia.</i>	<b>Courts working with Multicultural Communities: Access to Justice and the Use of Interpreters</b>  <i>Speakers: Professor Sandra Hale, School of Humanities &amp; Languages, University of New South Wales; Justice Rauf Soulio, District Court, South Australia; Mr. Muhammad Gamal, Adjunct Professor Arabic Studies, University of Canberra; Mr Abdullah Ahmad Al Rais, Dubai Courts.</i>  <i>Moderator: Carla Wilshire, Chief Executive Officer, Migration Council Australia.</i>
14:30 – 15:00	<b>TEA &amp; COFFEE</b>	
	<b>Ballroom A</b>	<b>Ballroom B</b>
15:00 – 16:30	<b>Technology &amp; Courts: Automating paper-based systems and Improving Services to Judges, the Courts and the Public</b>  <i>Speakers: Ms. Barbara Kincaid, General Council &amp; Director of Court Operations, Supreme Court of Canada; Mr. Adam Watson – Synergy International Systems, Virginia, USA; the Hon. T-seliso Monapathi, Acting Chief Justice, High Court, Lesotho; Mr. David Anderson, Chief of Party, USAID/Indonesia Changes for Justice (C4J) Project, Indonesia.</i>  <i>Moderator: Mr Kacey Carpenter, Senior Manager Global Government and Public Sector, Cisco.</i>	<b>Alternate Dispute Resolution Practices</b>  <i>Speakers: Professor Tania Soudin, Director, Australian Centre for Justice Innovation, Monash University, Victoria; Hon. Yorokamu Bamwine, High Court, Uganda; Dr. Yousuf Ali Al Suwaidi Dubai Courts.</i>  <i>Moderator: Ms. Wiewiek Awiaty, Lead Adviser Legal Identity Programme Australia Indonesia Partnership for Justice (AIPJ)</i>
18:30 – 22:30	<b>CONFERENCE DINNER – Sydney Museum of Contemporary Art (pre purchased tickets only)</b>  <i>Speaker: Mr. Paul Brunton OAM, Emeritus Curator, State Library of New South Wales</i>  <i>MC: Professor Greg Reinhardt, Executive Director Australasian Institute of Judicial Administration</i>	

## FRIDAY 26 SEPTEMBER 2014

8:00 – 10:00 **Registration**

	<b>Ballroom A</b>	<b>Ballroom B</b>
8:30 – 10.30	<p><b>Supporting Access to Justice Through Legal Advice, Support and Information</b></p> <p><i>Speakers: Ms. Jessica Vapnek, Director of Technical Programs, Tetra tech DPK, USA; Chief Judge Ngozi Chianakwalam, Investment &amp; Securities Tribunal Nigeria; Alicia Qian, University of NSW; Dr. Kate Seear, Senior Lecturer in Law &amp; Academic Director, Springvale Monash Legal Service, Victoria, Australia.</i></p> <p><i>Moderator: Ms. Nani Zulminani, Director, Female Headed Household Empowerment Programme (PEKKA), Indonesia.</i></p>	<p><b>Applying the Principles of the International Framework for Court Excellence to Enhance Public Confidence in Courts</b></p> <p><i>Speakers: Chief Judge Jan-Marie Doogue, District Court, New Zealand &amp; Judge Colin Doherty, National Executive Judge, District Court, New Zealand; H.E Ms. Reem Al Shihhe, Head of Human Resources &amp; Business Excellence - DIFC, Dubai; Professor Philip Langbroek, School of Law Utrecht University, The Netherlands.</i></p> <p><i>Moderator: Ms. Cathy Hiuser, President Elect International Association for Court Administration.</i></p>
10.30 – 11:00	<b>MORNING TEA</b>	
11:00 – 12:30	<p><b>PLENARY: Governance: Court Administrators, the Judiciary and the Delivery of Justice</b></p> <p><i>Speakers: The Hon. Wayne Martin AC QC, Chief Justice, Western Australia; &amp; Ms. Mary Campbell McQueen, President National Center for State Courts, Virginia, USA.</i></p> <p><i>Chair: Dr. Markus Zimmer, founding President of IACA and Principal of Justice Systems Advisory and Consulting Services USA.</i></p>	
12:30 – 13:00	<p><b>Conference Closing Ceremony</b></p> <p><i>Speakers: Mr. Richard Foster PSM, President International Association for Court Administration.</i></p>	
<b>13:00 – 14:00</b>	<b>Lunch and Conference Close</b>	